



# Jaisli Mobility Services

*Touring Services for hikers and bikers in Switzerland*

## Training for Resellers - Part 2

### The JMS-Services

#### 1. Why „Services“?

JMS considers its central task to provide those „services“ on the „SwitzerlandMobility“ route network (and to make them bookable online) that a hiker, cyclist, biker, (rail traveller) needs if he wants to travel individually (i.e. not in guided groups) on foot, by bike, bicycle or train for several days on this route network in Switzerland.

This individual traveller should not have to do without any „service“ that he would also have in a „group“. This means that this individual traveller (compared to the group traveller) can benefit from very significant advantages:

- 1) He can start his trip on any day during the whole season (and not only on the „fixed dates“ which are available for group trips).
- 2) The realisation of the trip is guaranteed from the beginning, because unlike a group trip, no „minimum participation“ is required.
- 3) In terms of price, the guest can benefit from all „group discounts“, because the online rates offered are always competitive in comparison with the service prices calculated in group packages. This is for the simple reason that although the operator cannot handle 10 or 15 participants per order, he can handle 15 or more „individual travellers“ on the same day and thus offer them an equally attractive „group rate“. In other words, the JMS operator does not leave the risk of a „minimum number of participants“ to its customers/key accounts, but bears this risk himself and ensures that he handles a sufficiently large volume of individual travellers to be able to offer each individual the same attractive fares as a group of 12 or 15 participants.

#### 2. The following applies to all JMS Services

All services can be booked daily with JMS throughout the season and everywhere in Switzerland, without surcharges for „high season“ or „weekends“ or „individual travellers“ and whatever the annoying, non-transparent surcharges are.

In other words: one service - bookable online every day and everywhere - at a favourable fixed price „ex factory“.



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## 3. The JMS „services“ in details:



### 3.1. Luggage transport

JMS drivers transport your luggage to and from railway stations and airports as well as to and from any accommodation (i.e. also from/to domicile) in Switzerland and neighbouring countries (Black Forest, Alsace, Jura).

**CHF 25.- per person/per transport**

These transports can be booked daily (during the whole season) and online (or by e-mail, sms).

#### Conditions:

- 1 piece of luggage per person, max. 20 kg
- The driving distance between start and destination is less than 50km and the address can be reached by car and be found on Google Map.

#### Supplements:

- Additional pieces of luggage per person: **CHF 20.- piece/transport**
- For longer transports (50 to 100 and transports from/to addresses in (nearby) foreign countries: **CHF 20.- person/transport.**
- Excess weight (more than 20 kg/piece): **CHF 20.- /piece/transport**  
(= to be paid directly to the JSM luggage driver on site)

### 3.2. Rent a Bike

JMS does not rent out bikes itself. Due to a worldwide shortage of bike productions availability of rental bikes will be limited. We recommend companies for this purpose, depending on the geographical location of their rental base, according to the desired/suitable rental bike. You book and pay directly online with the rental company. With our additional **JMS service „bike transport“** we deliver your rental bike directly to the desired starting point of your bike tour and from the destination back to the rental base. With our **JMS service „knowhow“** (see below) you can also rent a bike through JMS.



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## 3.3. Accommodation

JMS recommends its customers to book the required accommodation themselves and, if possible, online directly with the service provider. For this purpose, JMS recommends a selection of accommodation in various comfort and price categories at each stage location throughout the country (including all SwitzerlandMobility partner companies).

However, if you would like JMS to book your accommodation for you, this is also possible without any problems: You book the **JMS service „knowhow“** (see below) with us and we will book any desired accommodation for you at net conditions (i.e. without additional margins or fees!).

**New: In our exclusive JMS - „1-stop-packages“** we book your accommodation at each stage of the offered tour in the specified comfort level (e.g. \*\*\*-hotels = at a fixed price of CHF 90.-/person in double room with breakfast). This allows you to book all your services (from/to domicile) as well as all the accommodation you need in a single booking process, even at short notice up to 5pm. the evening before your tour starts! For details see „Training 1-stop-packages“.



## 3.4. Tour guide

You can book with JMS a german or english speaking tour guide for single days or for a whole tour. Other languages on request.

- per day, including expenses (accommodation, meals, travel) CHF 450.-
- per day (expenses covered/paid by client) CHF 200.-



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## 3.5. Reception, briefing and transfer

A competent JMS staff member will welcome you

- at your arrival train station
- at the airport
- at your holiday or business address (accommodation, etc.) in Switzerland

If you wish, we can take you by minibus to a nearby hotel or to the starting point of your tour.

<b>Reception and briefing only</b>	<b>CHF 50.-</b>
<b>incl. reception, briefing and transfer to accommodation near the airport</b>	<b>CHF 130.</b>
<b>incl. reception, briefing and transfer to accommodation near the airport (*)</b>	<b>CHF 180.-</b>

(\*) Please note restriction: A transfer to the starting point of your tour on the day of arrival in Switzerland is only possible if you arrive at the Swiss airport or railway station before 12:00 h (high noon). If you arrive later in the afternoon, this transfer can be made directly from your hotel near the airport to the starting point of your tour on day 2.

In any case, you will drive or hike the first stage of your tour on day 2.



## 3.6. New: Luggage and bicycle transport from and to domicile

**This new and exclusive service from JMS** is aimed at residents in Switzerland as well as holiday and business travellers from/to the airport or from/to holiday/business addresses in Switzerland.

Instead of you (and your family members) having to struggle with luggage and bicycles (also rental bikes) from home by tram or bus and train and change and again train and again bus/Post bus etc. to the starting point of your bike tour, you book this JMS service - and at 9 a.m. (or according to your convenient time arrangement) on your first day of travel, a JMS van pulls up at your desired address and takes over luggage and bicycles. You travel relaxed and unencumbered by public transport to the starting point: your bikes are already deposited there - your luggage is waiting for you at the first booked accommodation (or - if you prefer - at the address of „Aunt Emma“...).



# Jaisli Mobility Services

*Touring Services for hikers and bikers in Switzerland*

At the end of your tour we pick up your luggage at the last hotel and your bike at the destination of the last cycling stage and bring both to your domicile or to your specified address (e.g. airport, train station, your business or holiday address after the tour).

- **This service is available for a minimum of 3 travel days with booked JMS luggage transport in addition to the arrival and departure day**

**CHF 50.- /person for 2x luggage transports from/to domicile  
+ CHF 40.- /bicycle (for 2 bike transports from/to domicile)**

- Surcharge for delivery addresses in „near abroad“

**CHF 20.- /person**



## **3.7. Helpline**

**From 0 a.m. to midnight**, every day of the week, the JMS helpline will help you by telephone if you encounter unexpected problems, be it with regard to the route, accommodation, luggage transport, weather, etc. This service is free of charge if at least 5 luggage transports are booked by JMS on your behalf. And remember: a helpful JMS driver is probably just around the corner..

**CHF 50.- /Person**



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## 3.8. Knowhow

If you wish, we can put our many years of experience in outdoor tourism in Switzerland at your disposal. We work out your individual, tailor-made hiking or cycling tour in Switzerland according to your wishes and plans:

### Completely according to your ideas

- Any number of stages
- degree of difficulty according to your possibilities
- Places of interest, stage locations, etc.
- Hotel bookings: With this service we book your desired accommodation for you according to location, comfort and price standard.
- Always at the „daily best price“ or net price (without additional margins and fees).

**CHF 35.- /person/order**



## 3.9. „Breakdown“ transfers to the next stage destination

You realise during the tour that the weather will be bad on the following day, or that your physical condition will not be able to cope, or that you simply don't feel up to the task of crossing the pass. No problem: JMS will arrange your transport, including luggage and bike, to the next stage destination (can also be booked from the road (e.g. from your hotel or, in the case of bike breakdowns, by indicating the location on the Google Map). Here too: There is a good chance that one of our JMS couriers is nearby...

**CHF 50.-/person/transport (incl. 1 luggage/person)  
+ CHF 20.-/bike**



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## 3.10. Bicycle transport

We transport your bike from your domicile or from the nearest rental station to the starting point of your tour and from the destination back home or back to the rental station.

Transport from overnight accommodation to overnight accommodation or from railway station to railway station is also possible if you choose to take the train or Postbus for a stage of your tour (thanks to the local Tourist Cards for hotel guests, public transport is usually free of charge!)

**CHF 30.-/bike/transport**



## 3.11. All-round service package

Treat yourself to this exclusive all-round service package from JMS - and benefit from attractive discounts on the individual services.

**The price of only CHF 130.- (instead of CHF 180.-)** for 4 days of travel includes all the necessary JMS services from the domicile and back to the domicile at the end of the tour, namely:

- **Luggage and bicycle transport from/to domicile:** also from/to any address in Switzerland (foreign guests; e.g. from/to airport ZRH, GVA, BSL) to the starting point of your tour
- **4 Luggage transports from and to your domicile** (foreign guests: from/to airport) and from accommodation to accommodation (additional travel days = CHF 20.-/person/day for additional luggage transports)
- **Service „knowhow“** = planning and booking of all services of your tour incl. accommodation and (if required) rental bike
- **Helpline** 7/7 days, 24/24 hours to solve and answer all kind of problems and questions during the tour
- **Supplement** for each additional day of travel CHF 20.- for additional luggage transport

The prices listed here are based on the situation as of 1 January 2022. Prices are subject to change due to increased fuel prices, among other things.